DUAL MACHINE LEARNING MODELS FOR HARDWARE QUALITY AND SUPPLY CHAIN MANAGEMENT

TOWARDS AN INTELLIGENT SELF MANAGED PLATFORM

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## OUTLINE

- Motivation
- IoT deployment model
  - Training
  - Feature engineering
- Real world deployment examples
  - HDD
  - SSD
  - Voltage regulator
- Future intelligent management platform
- Conclusion

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WHY PREDICTIVE MAINTENANCE IS IMPORTANT • 16k GPU (>\$18 system), interrupted every 3hrs, 60+% caused by hardware mis-program failures

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Tech Industry > Artificial Intelligence

Faulty Nvidia H100 GPUs and HBM3 memory caused half of failures during LLama 3 training — one failure every three hours for Meta's 16,384 GPU training cluster

By Anton Shilov published July 27, 2024

Component	Category	Interruption Count	% of Interruptions
Faulty GPU	GPU	148	30.1%
GPU HBM3 Memory	GPU	72	17.2%
Software Bug	Dependency	54	12.9%
Network Switch/Cable	Network	35	8.4%
Host Maintenance	Unplanned Maintenance	32	7.6%
GPU SRAM Memory	GPU	19	4.5%
GPU System Processor	GPU	17	4.1%
NIC	Host	7	1.7%
NCCL Watchdog Timeouts	Unknown	7	1.7%
Silent Data Corruption	GPU	6	1.4%
GPU Thermal Interface + Sensor	GPU	6	1.4%
SSD	Host	3	0.7%
Power Supply	Host	3	0.7%
Server Chassis	Host	2	0.5%
IO Expansion Board	Host	2	0.5%
lict and rema	Veder	ad com	ponen
System Memory	Host	2	0.5%

Table 5 Root-cause categorization of unexpected interruptions during a 54-day period of Llama 3 405B pre-training. About 78% of unexpected interruptions were attributed to confirmed or suspected hardware issues

Processor over voltage due to EPROM

Over voltage caused damaged in the field





from Intel

8 f y

By Sean Hollister, a senior editor and founding member of The Verge will gadgets, games, and toys. He spent 16 years editing the likes of CNET, or and Engadget. Jul 26 2024 8:54 AM P

In Intel Core i9-13900K CPU, one of the first types that was identified t cometimes crash games this way. Photo by Tom Warren / The Verge

#### Home > CPUs

Update: Intel Extends 13th & 14th Gen Core Retail CPU Warranties By 2 Years In Response to Chip **Instability** Issues



Comment

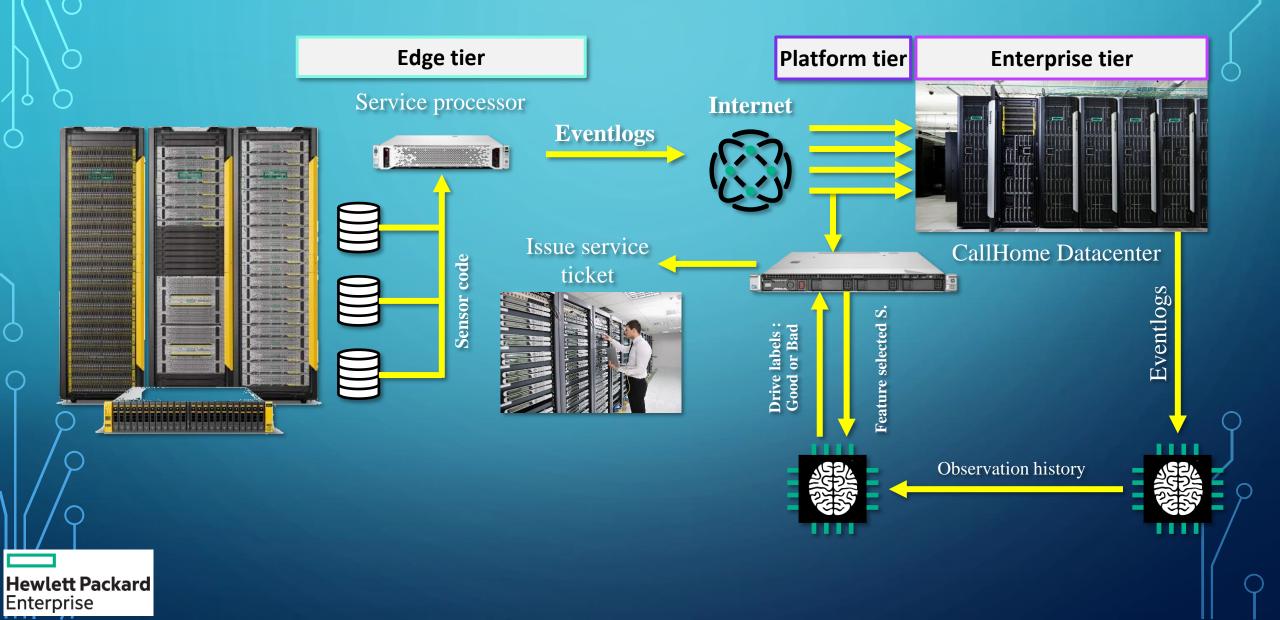
by Ryan Smith on August 6, 2024 7:00 AM EST

Posted in CPUs Intel 13th Gen Core Raptor Lake 14th Gen Core





#### **IOT HARDWARE PREDICTIVE MAINTENANCE**



### PREDICTION MODEL FUNDAMENTALS

raining set

#### **CLASSIFIER TRAINING**

Eventlog #1 Eventlog #2 Eventlog #3

Eventlog #n

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Feature Selection

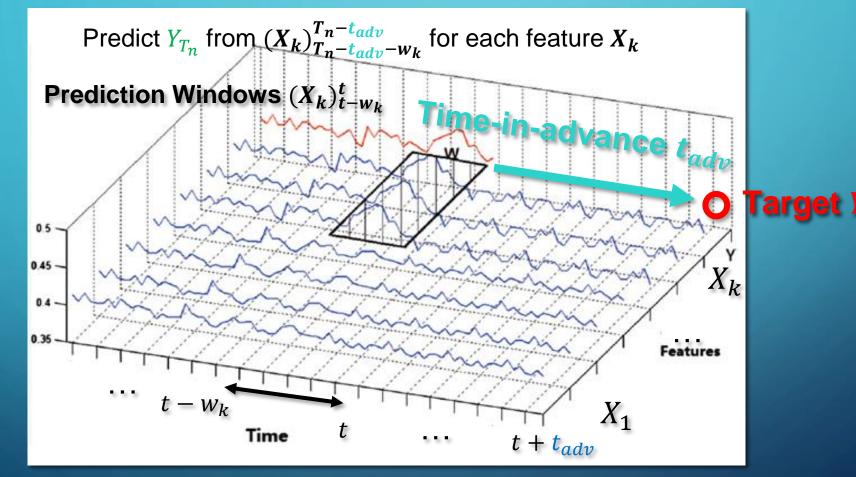
Feature selection selection selection selection selection attributes to the minimum feature set

Good/Fail label

Trained classifier from training set

> Good/Fail label Performance Evaluation

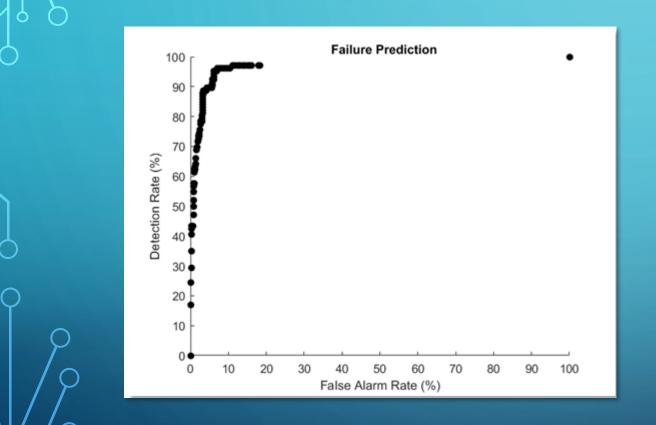
## CASUAL INFERENCE FOR FEATURE SELECTION



t+t<sub>adv</sub>

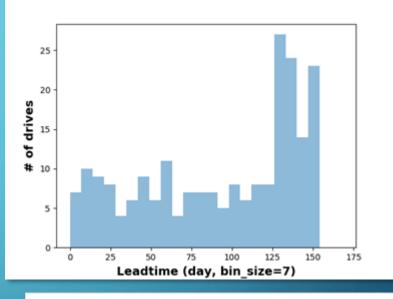
30% features reduction
15% accuracy improvement

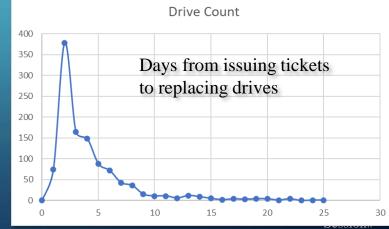
### **Proactive Removal Results**



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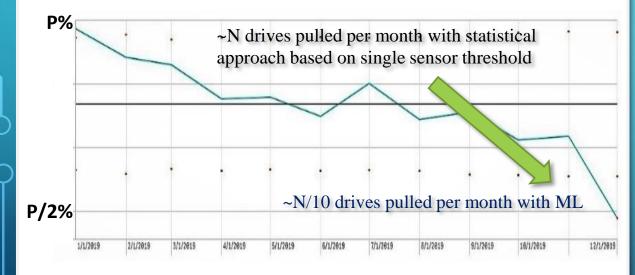


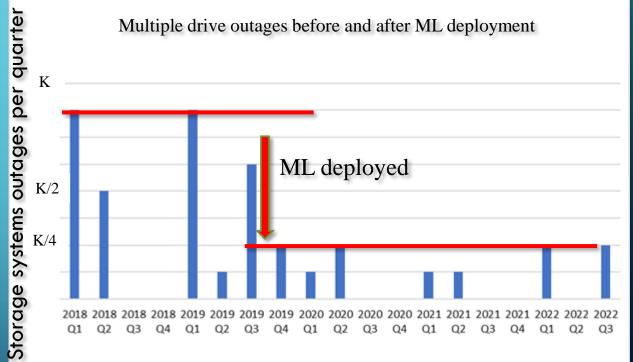
Last Name

#### **Proactive Removal Results**

#### **ACTUAL DEPLOYMENT RESULTS**

- Unplanned failure rate dropped from P% to P/2%
- Annual replacement cost savings for company

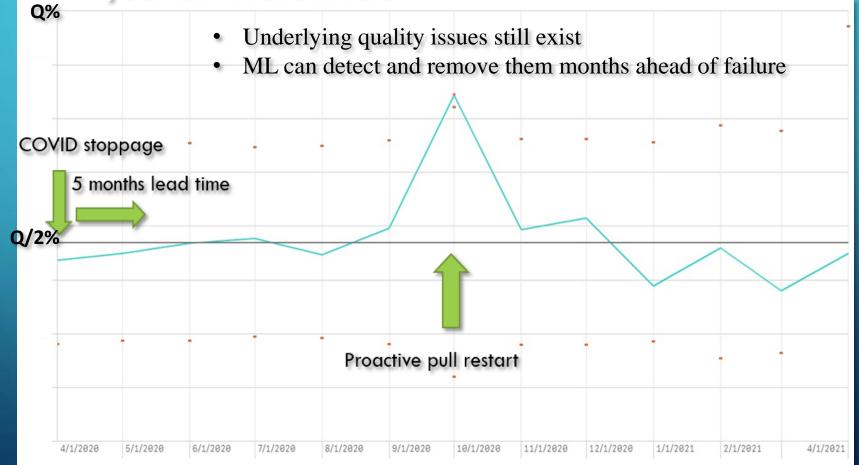






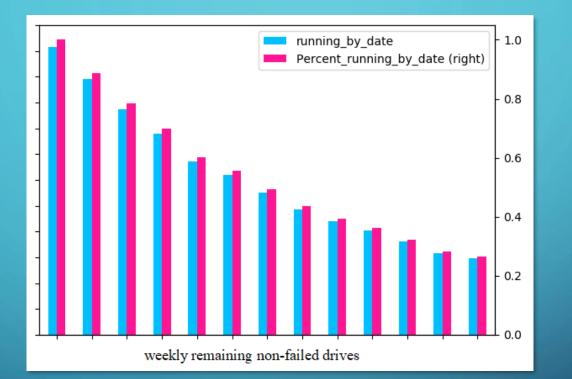
### **Proactive Removal Results**

#### 1 year drive failure rate



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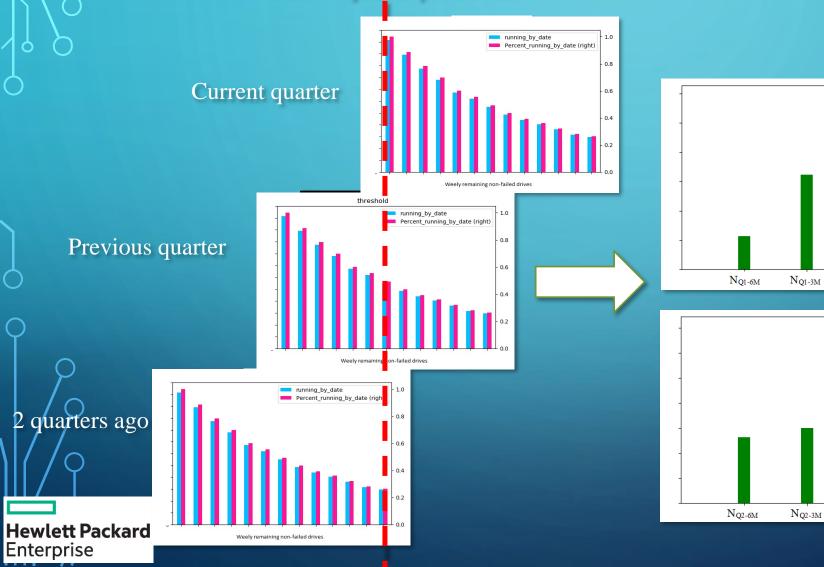


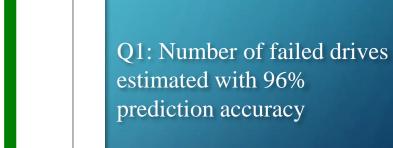
Decrease in the number of functioning drives, with an overall reduction of ~75%, validating the accuracy of our predictive model.

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# QUANTIFYING QUARTERLY FAILURE

#### First of quarter prediction





N<sub>Q1</sub>

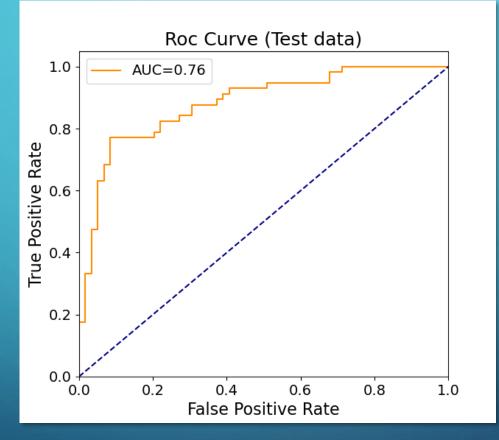
N<sub>O2</sub>

Q2: Number of failed drives estimated with 95% prediction accuracy



### **SSD FAILURE PREDICTION**

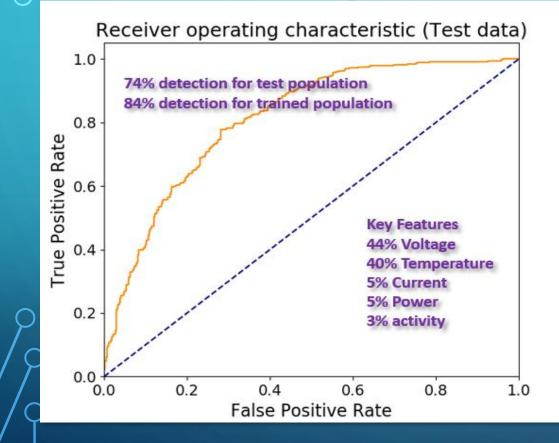
Detection rate



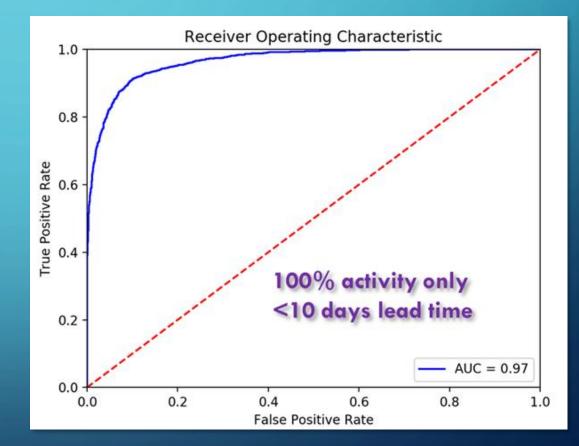
Early stage of deployment Similar prediction performance like HDD

### **Voltage Regulator Failure Prediction**

#### Long lead time prediction model > 6 months before system failure

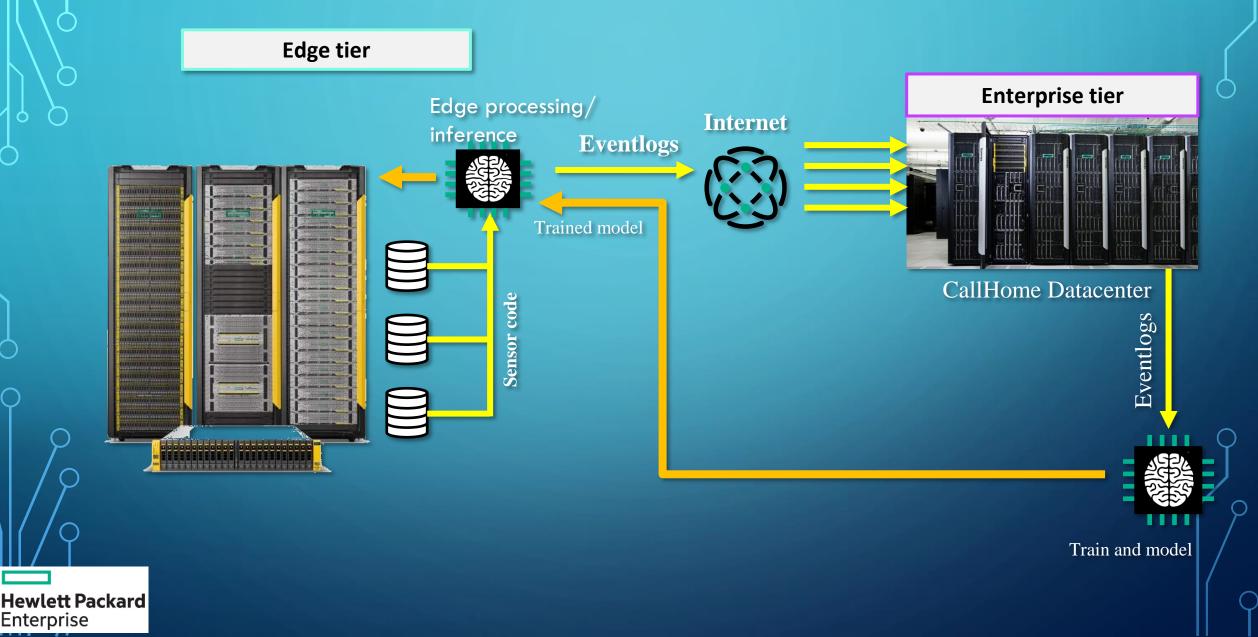


#### Detection of imminent fail in storage system



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#### **NEXT GENERATION INTELLIGENT MANAGEMENT WITH EDGE INFERENCE**



### CONCLUSION

- We have successfully developed and deployed predictive maintenance and supply chain management models for difference types of hardware
- Predictive maintenance can improve customer experiences by minimizing outages and interruptions at customer sites
- Long term quantity demand prediction also ensure supply chain can manage demands in future
- Future work includes inference at the edge and self manage by the platforms themselves
- Beyond hardware failure prediction, software and security failure prediction

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